



CA No. 100749188  
Complaint No. 13/2026

In the matter of:

Sudesh Kumar

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Suraj Aggarwal, Counsel for the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER


Date of Hearing: 12<sup>th</sup> March, 2026

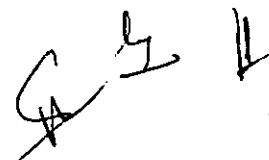
Date of Order: 18<sup>th</sup> March, 2026

Order Pronounced By:- Mr. P. K. Singh, Chairman

1. The brief facts of the grievance are that the complainant applied for Name Change vide request no. OOKKD0512255085 CA No. 100749188 at premises no. 4/1183, Bhola Nath Nagar, Delhi-110032. It is also his case that OP rejected his application for name change on the grounds of "Other Ownership Proof Required, Back Chain Required". In this regard, the complainant also stated that his father had duly executed a will for the said property in his favour.

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Secretary  
CGRF (BYPL)



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2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking Name Change vide request no. OOKKD0512255085 CA No. 100749188 from the registered consumer Harish Kumar to Sudesh Kumar on grounds of legal heirship.

Reply further submitted that the Will states that after the testator's death, his two sons may divide the property as per their convenience, but does not clearly nominate the Complainant as the sole successor to the electricity connection. As per standard procedure for name change on the basis of a Will, the following documents are required:-

- a. Registered/probated Will or Succession Certificate from a competent court.
- b. NOC from all legal heirs of the deceased consumer.
- c. Complete "back chain" of documents linking the property and connection to the complainant.
- d. Update KYC documents reflecting the Complainant's current address and identity.

3. The complainant in its rejoinder refuted the contents stated in the reply of the respondent.

It is submitted that Late Shir Harish Kumar's Death Certificate was submitted and the address stated in the Death Certificate is the same where the questioned meter is established.

It is further stated that Will dated 19.11.2020 was notarized and the address of the property and names of the heirs was clearly mentioned. That according to will, the property will be divided in all the heirs and the complainant is residing in the same premises and the current consumer of the electricity connection.

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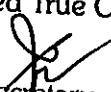
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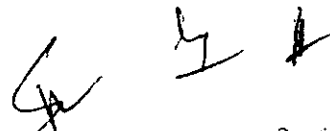
It is further submitted that an electricity connection does not confirm that the consumer of electricity is the actual owner of the property. That the respondent did not state any DERC Regulation in which Probated Will is essential for the release of connection.

It is also stated that the complainant is the current consumer of electricity and in full possession of the premises. That NOC is required only in disputed matters and there is no dispute in this case. Also the complainant approached this Hon'ble Forum after the rejection of the request for name change.

4. Arguments of both the parties heard.
5. From the perusal of facts and materials placed before, we find that the complainant applied for Name Change of electricity connection vide CA No. 100749188 at premises no. 4/1183, Bhola Nath Nagar, Delhi-110032 from Harish Kumar (Deceased Father) to Sudesh Kumar which was rejected by O.P on the grounds of Incomplete documentary evidence to prove the ownership and NOC from all the heirs.
6. On the final date of hearing, complainant placed copy of DERC Supply Code 2017 and BSES website screenshot before the Forum in which it is clearly stated that in case of the applicant is a legal heir, Death Certificate is required of testator and Notarized ownership proof is also applicable as a ownership proof of the premises. Also in the case of Name Change, NOC of all the legal heirs is required.
7. In view of the above, the complainant is directed to produce NOC from all the other legal heirs of his father. The complainant agreed to provide the same.

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ORDER


The complaint is allowed. OP is directed to Change the Name of the connection having CA No. 100749188 as applied by the complainant vide request no. OOKKD0512255085 installed at premises no. 4/1183, Bhol Nath Nagar, Delhi-110032 after receiving the NOC of all other legal heirs of the complainant's father and after the completion of other commercial formalities as per DERC Regulations 2017.

OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN) 18/3/26  
MEMBER (TECH.)

  
(P.K. SINGH) 18/3/26  
CHAIRMAN

